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Dear DesBio Customers,

We routinely receive your phone and email questions regarding our policies towards **internet sales**. We are happy to answer your inquiries. In an effort to help all of our customers understand our policies we have created this written statement to clarify our policy regarding the subject.

DesBio Internet Sales Policy:

NO Internet sales of DesBio products are to be made to the general public. Internet sales are permitted to your patients with whom you have a professional, consulting relationship. Please ensure that a professional practitioner / patient relationship exists prior to any internet sales. If you do choose to sell our products over the internet to your patients that have a professional consulting relationship with you, please establish a system of password protected access or some other means of preventing the sale of our products to the general public. All pricing of products needs to be behind the password protected area on your site. Pricing should not be accessible to the public.

I agree to abide by DesBio's policy on internet sales that no DesBio product should be sold to the consumer without first providing a health care evaluation/consultation from a qualified health care professional. I will in no way allow customers to purchase DesBio product from my website or any other website without first consulting directly with my patient/customer. **I further agree that I will not resell any products that I purchase from DesBio to anyone other than my own personal customers.** I understand that I will be fully responsible for any and all costs that DesBio incurs as a result of my breach of this agreement **as well as a minimum payment of \$5000 per infraction.**

DesBio Return Policy: I understand that as an authorized distributor of DesBio products I can, after calling DesBio for authorization, return unopened product in good condition to DesBio for credit on my account. I can use this merchandise credit to apply to future DesBio purchases. I understand and agree that DesBio does not issue refunds for product returns.

Thank you for your cooperation in this matter. If you become aware of any internet sales of DesBio product to the general public, please contact us at orders@desbio.com.

Sincerely,
Gene Swift
DesBio
Director of Operations / Regulatory Affairs