



469 W. Parkland Dr. • Sandy, UT 84070 • www.desbio.com

International Shipping Policy

Dear Customer,

DesBio will ship and drop ship packages to you/your patients outside the United States. However, we do not recommend this practice due to the high risk involved with international laws, tariffs, customs and various health agencies. Laws and regulations are constantly changing and DesBio has no control over packages entering into foreign countries. Shipments may be denied, delayed, or extra fees and duties could be issued, some of which could be substantial. By signing this agreement, you are stating that you understand and agree to the terms stated herein. DesBio will be strict in enforcing the International Shipping Policy.

All sales and transactions with Deseret Biologicals, Inc. (DesBio) are subject to the following terms and conditions of sale.

1. Prepayment of Order

Product orders to DesBio are prepaid in full, including freight charges, by either credit card, bank deposit or certified check before shipment of order to address indicated by Buyer.

2. Delivery

DesBio shall ship Buyer's order FOB Shipping Point, meaning that Buyer bears the risk of loss in transit. DesBio shall not be liable if any product shipment is delayed, denied, revoked, restricted, or impounded while attempting to cross international borders.

3. Returns

Buyers may not revoke payment made to DesBio for goods. If goods are not permitted in the destination country and goods are returned to DesBio from destination country, Buyer may receive credit from DesBio for the cost of goods purchased. DesBio may deduct a 15% restocking fee and the amount of any charges from the freight carrier from the amount of the credit issued to the Buyer. DesBio may not refund the prepayment made by Buyer. Credit to Buyer is merchandise in-store credit that can be applied to future purchase of DesBio products by Buyer.

Signed, Buyer

Date